

Datto SaaS Protection for G Suite



Datto SaaS Protection ensures that MSPs can access, control, and most importantly protect their clients' Google G Suite data. As the leading G Suite backup solution for MSPs, Datto SaaS Protection offers all-in-one backup, search, restore, and export for Gmail, Calendar, Contacts, and Shared Drives.

G Suite is Not Automatically Protected

As organizations increasingly move data into cloud-based applications, many believe that traditional best practices such as data backup are outdated. After all, SaaS applications are always available, accessible from anywhere, and highly redundant, so why is backup necessary?

An astonishing 1 in 3 companies report losing data stored in cloud-based applications. The single leading cause of this data loss? End-user error.

Other common culprits include:

- Malware or ransomware attacks
- Malicious end-user activity
- Accidental data overwrites
- Canceled account subscriptions

With more and more companies depending on G Suite for collaboration and business operations, these risks are impossible to ignore. Backup is just as important in the cloud as in traditional on-premises IT systems. An independent, third-party, SaaS backup solution is the best way to protect organizations against the most common data loss pitfalls.

Why Google Vault Is Not Backup

While Google Vault does include some primitive recovery capabilities, it does not protect against:

- **Data loss due to permanent deletion:** If an admin or end user permanently deletes data, files are only recoverable for a short period of time. Plus, it doesn't provide admins the granular control they need—only a restore of all deleted items in a 25 day window.
- **Data loss due to a ransomware attack:** If your business suffers a ransomware attack, Google doesn't allow you to roll-back your data to a point-in-time before the corruption occurred. If you cannot restore your data to the point before the attack happened, you end up losing not only your valuable business data, but also a hefty sum of money to criminals—without any guarantee your files will be unlocked, or any future protection from the same attack.
- **Time lost in recovering files:** The time it takes to recover data from the cloud might take longer than what your business can afford. It can take anywhere from minutes to weeks or longer to restore lost data.
- **Data loss due to inactive licenses:** As one would expect, an active G Suite license is required to access G Suite data. Unfortunately, inactive or deprovisioned user data is permanently deleted, and there is no rollback option.

Why SaaS Protection for G Suite?

Trusted Backup

MSPs need complete confidence that clients' G Suite data is protected with a reliable, robust solution designed to reduce risk and time needed to manage backups.

- **Automated, continuous backups:** Protect Gmail, Calendar, Contacts, and Shared Drives with 3x daily backups or perform additional backups as needed at any time.
- **Streamlined client onboarding:** Setup is fast and easy with a straightforward click-through onboarding process.
- **Flexible retention:** Not all client environments are the same. That's why SaaS Protection offers different data retention options to meet clients' individual needs.
- **Intuitive, user-friendly management portal:** Quickly and easily determine the number of licenses in use, gauge profitability, and view clients' backup status all from a single pane of glass.

Fast & Effortless Restore

- **Point-in-time restore and export:** Quickly restore or export data from a specific point-in-time before a data loss event occurred.
- **Non-destructive restore process:** Quickly identify and recover individual objects or entire accounts with related records and folder structure intact.
- **Cross-user restore:** Restore data from one G Suite user account into another.
- **Retain user data:** Save money and effort by preserving inactive G Suite user data with SaaS Protection for as long as you need it.
- **Easy export:** Export entire accounts or specific items in standard file formats.

Effective Monitoring and Management

Have complete administrative control and proactively monitor your backup activities. Be confident in the status of all backup and recovery operations with detailed, actionable reports.

- **Backup monitoring:** Enables on-demand retrieval of events such as backup, export, or restore. Here you can see all of your successful and failed backup runs at the seat-level with error messaging around the root cause.
- **Admin audit log:** Maintain a detailed record of all administrator and user actions from your admin dashboard.
- **Multi-Admin roles:** Manage your accounts using roles such as Super Admin and multiple General Admin roles.

Predict Profitability

Build margin with bundled solutions that include protection for clients' G Suite data.

- **Simple, per-license pricing:** Deploy licenses across end clients, and redeploy them as needed.
- **Aggregated, volume-based discounting:** Discounts are based on total licenses sold across all of your clients.
- **Flexible subscription options:** Choose the best fit for each client with standard month-to-month contracts or discounted longer-term commitments.

Data Protection and Compliance

Balance security and transparency with powerful controls and robust user lifecycle management. Protect valuable business data from accidental or malicious acts.

- **Security and compliance:** SaaS Protection backs up data in compliance with Service Organization Control (SOC 1/ SSAE 16 and SOC 2 Type II) reporting standards and supports your HIPAA and GDPR compliance needs.
- **Ransomware protection:** Roll-back data to a point-in-time before ransomware attacks.
- **Custom data retention:** Keep data indefinitely or adjust retention settings to meet compliance standards.

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